

rts Skip to the Front. Use the RTS Customer Portal!

REMINDER! REMINDER! REMINDER! REMINDER! REMINDER! REMINDER! REMINDER! REMINDER! REMINDER! REMINDER!

For all inquiries, please use the portal as it is the only method of communication.
Stay connected through the portal for seamless support!

How to get Access

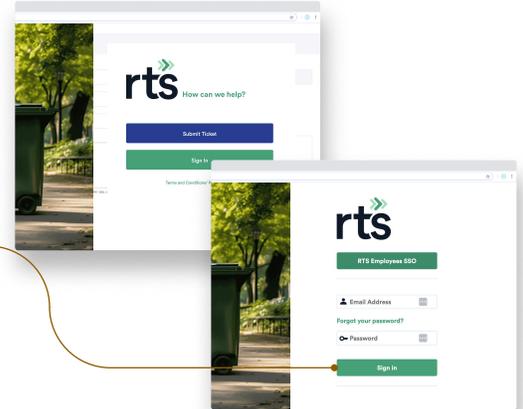
1. The RTS team will **invite you to join the Customer Portal** via email with setup instructions.
2. You will be prompted to create a new **username and password** for your account.

INVITATION LINK



How to Log In

- 1. Go to the Portal**
Open your web browser and enter the portal's URL <https://support.rts.com/> and click **Sign In**.
- 2. Enter Your Credentials**
Type in the **email address** the invite was sent to and a **password** in the login fields
- 3. Login**
Click **Sign In** to access your account.



RTS Customer Portal

A WINDOW TO OUR AUTOMATED PLATFORM

Real-Time Notifications

Receive real-time SMS and email notifications on support cases.



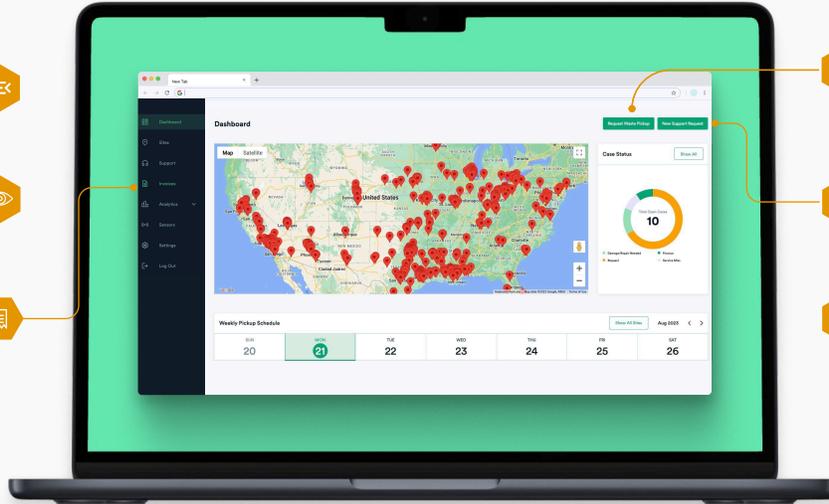
Pello

See inside your bins in real time.



Invoices

View and pay invoices online.



Schedule a Service

Manage your full-service pickup schedule across all sites.



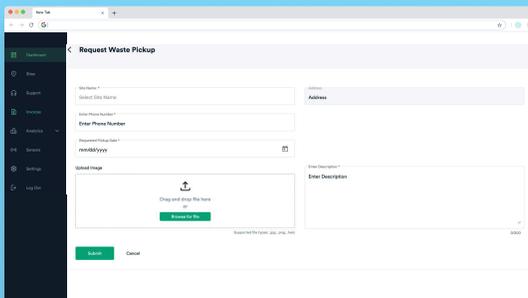
Service Tickets

Easily submit and manage support requests.



View/Make changes

Easily request adjustments to existing waste management services.



Submit a Service Request

- 1 Select a Site**
- 2 Pick a Service**
- 3 Add a photo**
- 4 Give Details** (What, Where, When, How)